BEFORE THE

PUBLIC SERVICE COMMISSION OF WISCONSIN

Notification by Northeast Telephone Company, Inc., That it Intends to Increase Telephone Rates

4210-TR-102

NOTICE OF INVESTIGATION

THIS IS AN INVESTIGATION opened in response to the notification received on October 17, 2002, from Northeast Telephone Company (Northeast, or applicant), that it intends to increase rates for local exchange telephone service at its Krakow, Mill Center, Oneida and Pulaski exchanges in Brown, Oconto, Outagamie and Shawano Counties.

Rate increases are proposed for residential local service and for Caller ID and some custom calling features. Northeast proposes to increase residential rates by up to 8 percent and increase the rates for calling features by 30 percent. The proposed rate for residential service is \$13.35 to \$13.85. A copy of the applicant's notification is available on the commission's website at: http://www.psc.state.wi.us/telecom/cases/rec_apps/recentap.htm.

Northeast mailed notice of this proposal to its customers on October 31, 2002. Under Wis. Stat. § 196.215(3)(a), the proposed rates will become effective January 1, 2003, as specified in the notice. Customers have the opportunity to petition the Commission for an investigation of the utility's rate increase.

NOTICE IS GIVEN that the Commission may investigate this matter under Wis. Stat. § 196.215(3)(a). If, within 60 days of the mailing of the utility's notice to customers, the Commission receives a petition from at least 500 customers requesting that the Commission determine rates, further investigation will be necessary. The utility's proposed increases may still go into effect; however, the rates will then be subject to refund.

The Commission considers it necessary, in order to carry out its duties, to investigate all books, accounts, practices, and activities of the applicant. The expenses incurred or to be incurred by the Commission which are reasonably attributable to such an investigation will be assessed against and collected from the applicant in accordance with the provisions of Wis. Stat. § 196.85 and Wis. Admin. Code ch. PSC 5.

The Commission does not discriminate on the basis of disability in the provision of programs, services, or employment. Any person with a disability who needs accommodations to

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participate in this matter or who needs to obtain this document in a different format should contact the docket coordinator listed below.

Questions regarding this matter may be directed to docket coordinator Tom Gross at (608) 267-2337.

Dated at Madison, Wisconsin,

By the Commission:

Lynda L. Dorr Secretary to the Commission

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